

Warranty conditions for roof safety products

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December 2022

POWDER-COATED SERVICE LADDERS, SAFETY LADDERS, LAUNCHABLE LADDERS, ROOF STEPS AND LADDERS, SNOW GUARDS, ROOF WALKWAYS AND SAFETY RAILS

Form and duration of the warranty:

15-year paint warranty:

Covers peeling, flaking or cracking of the coating of the powder paint and significant and uneven changes in colour.

40-year rust-through warranty:

Covers painted roof safety products against rust-through punctures caused by corrosion due to factory or material defects.

Warranty terms and conditions:

Warranty applies only to products in normal C1–C3 climate conditions. Warranties do not cover undue stress on roof safety products caused by harsh marine climates, unusual or unexpected climatic factors, chemical substances, manure, ash, soot, solids (e.g. mortar), other corrosive substances or flue gas emissions. Nor does it cover damage caused by any copper products on the roof.

The paint warranty concerning discolouration only applies to significant discolouration and changes in colour and is only valid to the extent that sunlight is uniformly applied to the surface of the products over the entire area.

Warranties do not cover screws, sealants or other ancillary products. Warranties do not cover mechanical or other damage caused after installation or edge corrosion that begins from a hole or unprotected cut edges. The warranty does not cover damage caused by misuse.

The inspection and maintenance procedures of the products must be carried out in accordance with the maintenance instructions of Vesivek Tuotteet Oy and the regulations and rules in force at the time. For roof walkways and roof ladders installed after 1 July 2013, annual maintenance and inspection reports (SFS-EN516 and SFS-EN12951) by an authorised manufacturer are required in accordance with the requirements of CE approval for Class 2 installations.

The installation, maintenance and operating instructions for the products and any additional instructions included in the purchase documents must be followed.

In addition to these warranties, legal liability for defects is also valid.

Warranty procedure:

The warranty period starts from the date of invoice and applies to the product as first installed, i.e. not to the product that has been moved/reinstalled. The warranty procedure can be initiated when the rust-through or peeling, flaking, cracking or significant or uneven discolouration of the coating has occurred.

For the warranty to be valid, the purchase invoice has to be presented and the products must be identifiable.

Vesivek Tuotteet Oy will replace products found to be damaged by providing new products to replace the damaged ones from the range available at the time of the claim. Vesivek Tuotteet Oy will not install the products or reimburse any other possible indirect or direct costs or damages resulting from the damage. Replaced products are warranted for the remainder of the original warranty period.

These warranty terms and conditions are effective as of 1

December 2022. Vesivek Tuotteet Oy

